

THE GEMÜ GROUP

Company Information

gemu-group.com

Contents

1 The GEMÜ Group 3

2 General Company Data 4

3 Quality Management 5

4 Production & Logistics 7

5 Procurement 8

6 Sustainability 9

7 Worldwide Presence 10

1 The GEMÜ Group

The GEMÜ Group is a leading manufacturer of valves, measurement and control systems for liquids, vapours and gases. GEMÜ is a global market leader when it comes to solutions for sterile applications. In addition to GEMÜ and its 25 subsidiaries, the GEMÜ Group also includes the Schloss-Hotel Ingelfingen and the Ingelfinger Fass winery.

The VIP Präsent promotional merchandize agency is also part of GEMÜ. This globally focused, independent family-owned enterprise was founded in 1964 by Fritz Müller and has become one of the top choices globally for process media control thanks to its range of innovative products and customized solutions.

GEMÜ is a family-owned company in the second generation, managed by Gert Müller, CEO and Managing Partner, and the managing directors of the Management Board.



Castle hotel in Ingelfingen



Ingelfinger Fass winery



GEMÜ Management Board

2 General Company Data

Company name	GEMÜ Gebr. Müller Apparatebau GmbH & Co. KG
Address	Gert-Müller-Platz 1, 74635 Kupferzell, Germany
PO box	Postfach 2, 74633 Kupferzell
Phone	+49 7940 123-0
Fax	+49 7940 123-192
E-mail	**info@gemue.de**
Homepage	**gemu-group.com**
Founded in	1964
Bank details	Raiffeisenbank Hohenloher Land, IBAN: DE15 6006 9714 0070 4030 07, BIC: GENODES1IBR
VAT ID / reg. no.	DE 1 4628 1082
HRA no. (KG)	590394
HRB (GmbH)	590215
DUNS	316144542
Products	Valves, measurement and control systems
Insurance	Public liability and product liability: € 10 million

Turnover

2025	over € 500 million (global)
2024	over € 525 million (global)
2023	over € 580 million (global)
2022	over € 530 million (global)



Contact Information

Company management			
CEO and Managing Partner GEMÜ Group	Gert Müller	+49 7940 123-0	info@gemue.de
Chief Financial Officer GEMÜ Group	Stephan Müller	+49 7940 123-0	info@gemue.de
Chief Operating Officer GEMÜ Group	Matthias Fick	+49 7940 123-0	info@gemue.de
Chief Sales and Marketing Officer GEMÜ Group	Stephan Gehrig	+49 7940 123-0	info@gemue.de
Service Helpline		+49 7940 123-450	**helpline@gemue.de**

Number of Employees (worldwide)

Total	approx. 2.500
Production and logistics	approx. 1.100
QM / QA	approx. 120
R&D	approx. 200
Administration	approx. 350
Sales and product management	approx. 550



3 Quality Management

Certifications

	Standard	Awarded	Valid until
Quality management	ISO 9001:2015	16.08.2023	15.08.2026
Environmental management	ISO 14001:2015	24.04.2025	17.04.2028
Information security	ISO/IEC 27001:2022	19.11.2025	03.01.2028

How does GEMÜ ensure the quality of its suppliers?
GEMÜ ensures the quality of its suppliers through supply agreements, quality assurance agreements and the obligation to comply with the GEMÜ Code of Conduct.

Are suppliers audited?
→ See “Procurement” section.

Does the Quality Control Department report to Company Management?
The Quality Control Department reports directly to the management of the GEMÜ Group.

Are the quality objectives set out in writing and known to all employees?
The quality policy is documented in detail in ConSense, a management system for process and quality management. This system ensures that all relevant directives and procedures are recorded and regularly reviewed in accordance with the highest standards. By making the use of ConSense mandatory for all employees, we ensure transparency and compliance in all aspects of our quality management processes.

Are customer audits possible?
Customer audits are possible by prior arrangement. Please let us know your exact requirements and expectations so that we can plan a targeted and efficient audit.

Is test equipment monitoring part of the quality management system?
Calibration of the measuring equipment is continuously ensured by our Babtec CAQ system. All measuring equipment is calibrated at predetermined intervals and labelled accordingly. The calibration processes are fully integrated into our quality management system and are subject to regular monitoring to ensure the accuracy and reliability of our measuring equipment.

Are test results recorded during the production process?
We have defined different tests that are customized to the specific requirements of the respective product and the corresponding process steps. We systematically document and store the results of these tests in the system provided for this purpose.

Are detailed test instructions available for tests with details of the test equipment to be used?
Specific test characteristics, the appropriate method, the test equipment to be used and the predetermined test interval are defined in detail for each test. These specifications ensure that the tests are carried out in a systematic and standardized manner in order to achieve consistent and reliable results.

Are rework conditions specified and ensured in the process?
A structured process is established through instructions in writing, rework orders and defined rework areas.

3 Quality Management

Is staff training held regularly?

Staff training takes place at least once a year and is carefully documented. These training courses serve to inform employees about current developments, operational processes and safety and compliance-related topics. In addition, training courses are organized to enhance existing skills and acquire new expertise. In this way, we fulfil the high quality standards of our company. Every training session is documented to ensure continuous tracking and quality assurance.

How are new employees trained?
Each employee receives a personalized training plan. This plan includes both general training and specific training courses tailored to the respective activity. Among other things, company guidelines, safety regulations and basic business processes are taught as part of the general training courses. Job-related training courses focus on the specific requirements of the respective position, including technical skills and tasks required in day-to-day operations. Furthermore, each new employee is assigned a mentor who offers support throughout the entire training phase.

How is the incoming goods inspection carried out?
Depending on the material, various checks are carried out when goods are received. First, a dimensional accuracy test is carried out to check whether the delivered material corresponds to the required dimensions. A certificate check is then carried out using OCR (optical character recognition) software to ensure that all documents are correct and meet the requirements. In addition, Quality Assurance (QA) verifies drawing parts to ensure compliance with the technical specifications.

If materials are delivered incorrectly, they are kept in a quarantine store until clarification. This is where further measures are taken to identify the cause of the error and make appropriate corrections.

Are the outgoing goods checked before dispatch?
A comprehensive functional and leak test is carried out when a mounted subassembly is ordered. The purpose of this test is to ensure that the subassembly meets the required specifications and that its functionality and tightness are ensured. All relevant parameters are thoroughly tested and documented in order to ensure the highest standards of quality and to recognize and correct possible defects at an early stage.

Are customers informed of product changes?
Our customers are informed of all relevant changes in accordance with the criteria set out in their Change Notification Agreement. This agreement defines in detail the processes and time frames within which notifications are sent out. It also specifies what type of changes are considered relevant, how and in what format the information is passed on to customers, and the minimum deadlines for communicating such notifications. Furthermore, the agreement ensures that customers have enough time to prepare for the upcoming changes and take action if necessary.

If you are interested in concluding a Change Notification Agreement or require further information, please get in touch with your contact person at our company.



4 Production & Logistics

Are blocked materials clearly labelled and stored separately?
We carefully store blocked material in a special quarantine store. This ensures that they are not used unintentionally or come into contact with other materials. Visual labelling and system-side blocking ensure that the materials are not accessible for further processing or use.

How is timely and proper delivery ensured?
We ensure on-time and proper delivery through careful planning and monitoring of the work steps. An assembly cockpit serves as a central point of contact for project tracking and management. This enables efficient organization and monitoring of production processes and ensures that we process all orders according to your schedule.

Continuous monitoring allows us to recognize potential delays at an early stage and initiate appropriate countermeasures.

How are outgoing goods documented?
Outgoing goods are logged in detail in the ERP system to ensure complete traceability. A delivery note is created in the ERP system for each customer delivery, which is processed at the system end and approved according to defined processes. The delivery note contains all relevant information such as item lists, quantities, dispatch details and specific customer information. This comprehensive documentation serves not only for internal verification and transparency, but also for compliance with legal regulations and quality assurance.

Are tools and equipment serviced regularly?
We maintain tools and equipment in accordance with a comprehensive and structured maintenance programme. This maintenance programme provides for predetermined maintenance intervals and ensures that all necessary measures for the maintenance and checking of tools and equipment are carried out systematically. Furthermore, each maintenance is carefully documented to ensure continuous tracing and quality assurance. Our maintenance processes are designed to maintain and continuously improve the reliability and efficiency of tools and equipment in the long term.

How are recognized process problems recorded and evaluated?
We systematically record and evaluate process problems and deviations. Our interdisciplinary team of experts analyzes these and develops solution approaches to optimize the relevant processes. Through test runs and feedback loops, we then look for the best solution and implement it. Regular reviews and adjustments ensure that the solutions are effective in the long term. The entire process is documented and the results are communicated transparently so that everyone involved can benefit from the improvements.

This structured process ensures continuous improvements and error reduction in manufacturing and assembly.

How are the release conditions for series production regulated?
New developments are released for series production via a defined parts release process. This process serves to ensure that the product complies with the defined specifications and is suitable for series production.

Are individual orders or process steps outsourced?
Individual production steps and processes may be outsourced to qualified external partners depending on the type of product and the specific requirements of a production step. This approach enables us to use specialized services, expert knowledge and capacities from third parties who have advanced technologies and special skills that may not be available in-house. Before awarding contracts, we carefully select and check external partners to ensure that they meet our high standards of quality and fulfil the legal and regulatory requirements. Collaboration with external partners is subject to strict contractual agreements that set out in detail all relevant aspects such as the scope of performance, time frame and quality requirements.

5 Procurement

How are suppliers selected and qualified?
The selection and qualification of suppliers follows a structured and thorough process based on a comprehensive market analysis. First, we request a detailed self-assessment from potential suppliers, which is then carefully evaluated. We also carry out audits or on-site visits to further check the integrity and performance capability of our suppliers.

A key part of the process is the review and conclusion of the necessary supplier agreements. We pay particular attention to ensuring that all relevant certificates are up to date and meet the quality requirements.
If necessary, we procure initial samples from potential suppliers, which undergo comprehensive tests and inspections to evaluate their quality and suitability.
Once all the necessary conditions have been met and the Purchasing, Quality and Engineering departments have given a positive assessment, the supplier is officially approved.

This structured selection and qualification process ensures that only the best and most reliable suppliers are included in the supply chain. Through continuous monitoring and assessment, we ensure that the high standards are maintained at all times.

Do regular supplier audits take place?
Supplier audits are carried out regularly. These audits are carried out both on the basis of the quarterly internal assessment by the Purchasing and Quality Management departments and through consultation between these two departments. When auditing new or critical suppliers in particular, there is close coordination between the Quality Assurance and Purchasing departments to ensure that all relevant standards and requirements are met.

The aim of these audits is to evaluate the performance capability of suppliers, check their processes and ensure that they fulfil our company's quality requirements. These systematic and comprehensive evaluation processes enable us to ensure a reliable and consistent supply of our products.



6 Sustainability

What sustainability goals and activities does GEMÜ pursue?
What GEMÜ understands by acting in a sustainable manner is responsible use of the earth's finite resources. For this reason, GEMÜ consistently pursues its sustainability goals in product research and development and in the reduction of CO_2 emissions. This includes the construction of photovoltaic and solar systems on company buildings, efficient thermal insulation, exploitation of waste heat and the use of electric vehicles to take employees around sites.

GEMÜ is furthermore involved in numerous other environmental projects and continuously strives to make its processes and products more environmentally friendly. This also includes employee training and raising awareness for sustainable practices and working with partners and suppliers who are also committed to high environmental standards.

A particular focus is on innovation and continuous improvement in order to meet the ecological challenges of our time. In the near future, we will publish a sustainability report in line with the CSRD Directive.

You can find further information about our sustainability initiatives on our **website**.

Documents on our website:

- Code of Conduct
- ISO certificates



Worldwide Presence

Global presence. Locally networked.

With over 50 locations worldwide, GEMÜ is always close to you - for personalized advice, reliable service and fast solutions directly on site.

Find out where we manufacture, develop and pool our expertise to ensure the highest quality and delivery performance – standardized worldwide, “Made by GEMÜ”.

Discover our locations around the world:



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